



БҰЙРЫҚ

№ _____ / _____
Қазақстан Республикасы
Астана қаласы

ПРИКАЗ

№ 06/873/13.08.2024 ✓
город Астана
Республика Казахстан

ORDER

№ _____ / _____
Astana city
Republic of Kazakhstan

**On approval of revision 2 of the
Safety Oversight Program for 2024.**

In accordance with Article 16-2 of the Law of the Republic of Kazakhstan dated July 15, 2010 “On the use of the airspace of the Republic of Kazakhstan and aviation activities”, the ICAO standards and recommended practices and continuous monitoring conducted under the ICAO Universal Program Safety Audit Program, and in order to organize control over the provision of safe, efficient and regular air transportation operations, **I ORDER:**

1. Approve the attached revision 2 of the Safety Oversight Program for 2024.
2. Heads of structural subdivisions of JSC “Aviation Administration of Kazakhstan” when conducting certification surveys and selective inspections, be guided by the above program, and ensure the timeliness of its implementation.
3. The results shall be formalized as the final documents of certification surveys and selective inspections in accordance with Article 10 of the Law of the Republic of Kazakhstan “On the use of the airspace of the Republic of Kazakhstan and aviation activities”.
4. I reserve control over the execution of this order.
5. This order comes into force from the date of signing, is subject to familiarization and publications on the official website of JSC Aviation “Administration of Kazakhstan”.

Director General

C. Radu

JSC “AVIATION ADMINISTRATION OF KAZAKHSTAN”

Approved by order
Director General
JSC “Aviation Administration
Kazakhstan”
dated August 13, 2024, № 06/879.

SAFETY OVERSIGHT PROGRAM FOR 2024

ASTANA 2024

Log of changes

No Changes/additions	Date		Enty
	Entry	Publication	
0	25.12.2023	09.01.2024	First edition
1	22.02.2024	29.02.2024	1) Revision in Annex 1 2) Revision in Annex 3 3) Revision in Annex 5
2	01.08.2024	13.08.2024	1) Revision in Annex 1 2) Revision in Annex 2 3) Revision in Annex 3 4) Revision in Annex 4 5) Revision in Annex 5 6) Revision in Annex 6

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1. Definitions and acronyms

SI	Selective inspection
SIOP	Selective inspection operational points
ET	Evaluation of the training device
CS	Certification survey
SE	Scope extension
CS SE	Certification survey on scope extension
QMS	Quality management system
SMS	Safety management system
TO	Testing organization

2. General provisions

1. The Safety Oversight Program of operators and civil aviation organizations of the Republic of Kazakhstan for 2024 (hereinafter - the Program) was developed by JSC Aviation Administration of Kazakhstan (hereinafter – Aviation Administration) in accordance with Article 16-2 of the Law of the Republic of Kazakhstan dated July 15, 2010 "On Use of Air Space of the Republic of Kazakhstan and Aviation Activity" (hereinafter - the Law), the requirements of international standards and recommended practices of ICAO (Annex 19 and Guidelines 8335, 9734, 9735).

The program is adopted annually and provides for a set of measures carried out by the Aviation Administration to maintain the compliance of certificate holders and certificates (operators and civil aviation organizations) with certification requirements by conducting periodic inspections.

2. Constant oversight of the activities of civil aviation operators and organizations to ensure safety is an integral part of the certification system, and an important element of the responsibility of the Aviation Administration for compliance with the required operational standards in order to provide the public with safe and reliable commercial air transport.

3. The required oversight measures and related random inspection are carried out by aviation inspectors of the Aviation Administration in accordance with the Annexes (Appendices 1, 2, 3, 4, 5, 6 to this Program) assigned to the relevant civil aviation operators and organizations.

4. Aviation inspectors authorized to carry out such oversight must have the appropriate certificates of the aviation inspector, which indicate that they work in the Aviation Administration as aviation inspectors and an order to conduct an inspection, which are presented to the person being checked. The beginning of the inspection is considered to be the moment when a copy of the inspection order is handed over to the person being checked.

5. Oversight of the activities of civil aviation operators and organizations to ensure safety should be carried out on a continuous basis, regardless of whether the validity period of the certificate or certificate with an expiration date is established or not.

6. The areas covered by oversight activities include:

1) organizational structure, management, aspects of legal support and financial and economic situation of the operator and the civil aviation organization.

2) efficiency of administrative and organizational activities and control of funds and equipment.

- 3) operational activities of the operator and the civil aviation organization.
- 4) ensuring safety.
- 5) measures to maintain the proper level of qualification of aviation personnel.
- 6) safety rules for the transportation of passengers and cargo.
- 7) procedures for the transportation of dangerous goods.
- 8) rules of aviation security.
- 9) maintaining documentation on the operation of aircraft and aviation equipment, as well as personnel documentation and personnel training.
- 10) medical safety assurance.
- 11) the effectiveness of aviation services quality management systems.

Risk factors related to the human factor, aviation technology, and the environment are also considered as well as the frequency and severity of aviation events that occurred among operators and/or civil aviation organizations, and corrective and preventive actions taken to prevent aviation events and reduce risk factors.

7. As part of the oversight activities, aviation inspectors of the Aviation Administration conduct random inspections at offices, representative offices, at the airfield (or heliport), on-platform and on-route inspections to ensure coverage of all important aspects in the field of safety.

8. Random inspection are planned based on ongoing risk factor assessments in such a way that those aspects of operation that are associated with the greatest risk are checked more often than others. When planning inspections by aviation inspectors of the Aviation Administration, the results of hazard identification and risk assessments conducted and updated by the operator within the framework of the Safety Management System (hereinafter – SMS) of the relevant operator and/or civil aviation organization are considered.

9. The program provides for the possibility of making changes and additions to it, if such a need is identified because of safety oversight activities carried out by aviation inspectors of the Aviation Administration.

The program also includes the dates of planned certification surveys of civil aviation operators and organizations. The dates of certification surveys set in the Program do not oblige operators and civil aviation organizations to submit applications for a certification survey.

10. The Aviation Administration decides which inspections of operators and/or civil aviation organizations and when should be carried out by aviation inspectors of the Aviation Administration within a certain period.

10-1. Inspections of operators and civil aviation organizations are carried out in accordance with this Program in strict compliance with the sequence, timing, and scope of the responsible structural units of the Aviation Administration.

10-2. The procedure for supervision of the activities of a new civil aircraft operator or civil aviation organization and supervision of flight safety in case of changes in the activities of a civil aircraft operator or civil aviation organization is given in Chapter 5 of the Program.

3. Objectives of the Safety oversight program for 2024

11. The purpose of the Program is:

1) identification of inconsistencies with certification requirements and violations of the requirements of the legislation of the Republic of Kazakhstan on the use of the airspace of the Republic of Kazakhstan and aviation activities; by operators and civil aviation organizations.

2) coverage of all areas of activity of the operator and/or civil aviation organization related to safety.

3) Focus on areas where problems have been identified as a result of ongoing oversight.

4) assessment of the financial and economic situation and legal factors affecting the SMS of operators and/or civil aviation organizations.

5) considering the risk assessment of operators and/or civil aviation organizations.

6) accounting for the results of the inspections carried out.

7) control over the implementation of corrective actions aimed at eliminating inconsistencies identified during previous inspections and other forms of control and supervision.

8) implementation of standards and recommended practices of annexes to Conventions on International Civil Aviation.

4. Safety Oversight

12. Aviation inspectors of the Aviation Administration carry out constant safety oversight by individuals and legal entities. Certified operators and/or civil aviation organizations are subject to constant safety oversight.

13. Aviation inspectors of the Aviation Administration shall verify compliance with the requirements of the legislation of the Republic of Kazakhstan on the use of the airspace of the Republic of Kazakhstan and aviation activities using instructional material approved in accordance with the established procedure.

13-1. This Program has been developed on the basis of the principles of objectivity, necessity and sufficiency of inspections of compliance by individuals and legal entities with safety requirements in order to implement the Civil Aviation Safety Program.

14. Continuous oversight is carried out by conducting inspections of operators and/or civil aviation organizations. Random inspections of operational points are carried out in accordance with the Guidelines for the Organization of Continuous Monitoring and Oversight of Operators Performing Aviation Works, and General Aviation performing Flights on Light and Ultralight Aircraft and Guidelines on Certification Procedures for Operators Performing Aviation Works.

15. When carrying out oversight activities, aviation inspectors must:

- 1) comply with the legislation of the Republic of Kazakhstan.
- 2) not to interfere with the established mode of operation of civil aviation organizations during the period of inspection or other forms of surveillance and oversight.
- 3) check the availability of certificates of aviation personnel, ship, flight documentation, certificates, permits and documents, the issuance of which is provided for by Law, as well as compliance of civil aircraft, including foreign ones, with the airworthiness requirements of civil aircraft of the Republic of Kazakhstan and the standards of the International Civil Aviation Organization (ICAO).
- 4) carry out inspections in accordance with the procedure established by the Business Code of the Republic of Kazakhstan and the Law of the Republic of Kazakhstan "On the Use of the Airspace of the Republic of Kazakhstan and Aviation activities".
- 5) according to the results of the audit, draw up an act on the results of the audit in two copies.
- 6) in cases of detection of violations of the requirements of legislation in the field of the use of the airspace of the Republic of Kazakhstan and aviation activities based on the results of control and supervision, issue inspection orders to individuals or legal entities to eliminate violations. In a case that poses a threat to flight safety and aviation safety, issue an inspection order requiring the termination of operation of the aircraft or certain actions of the inspected operator or civil aviation organization.

7) be based on the results of previous oversight and safety priorities within the established safety management system of operators and/or civil aviation organizations.

8) provide the audited individuals and legal entities with relevant documents on the results of supervision of their safety activities.

9) to hand over one copy of the act on the results of the inspection with copies of appendices, except for copies of documents available in the original from the person being checked, to the person being checked (the operator and/or the civil aviation organization) or his authorized representative for familiarization and taking measures to eliminate the identified violations and other actions.

10) require the adoption of corrective actions to eliminate the identified violation.

11) monitor the submission by the applicant of a corrective action plan and (or) the implementation of corrective actions within the time limits set by the plan by conducting an audit or other forms of control and supervision.

12) provide the Aviation Administration with information on the absence or presence of violations in order to take measures in accordance with Article 16-3 of the Law.

16. Aviation inspectors collect and process data to perform the functions of continuous oversight, including data to assess the financial and economic situation of operators and civil aviation organizations, to make decisions on unscheduled inspections.

17. Individuals and legal entities operating in the field of civil aviation within or outside the Republic of Kazakhstan on the basis of certificates, certificates for the performance of aviation works issued by the Aviation Administration of Kazakhstan, provide information, documents confirming continuous compliance with certification requirements in the course of their activities, and are obliged to ensure access of aviation inspectors to information, documents, products, parts and equipment that are subject to certification in the places and areas where they are introduced.

18. Aviation inspectors, in the performance of their duties, have the right:

1) unhindered access to all controlled areas of airports of the Republic of Kazakhstan, to aircraft and facilities of civil aviation organizations, including hangars, fuel storage facilities, office premises of operators and aviation training centers for the performance of official duties.

2) to request information, documents, including information on the qualifications of aviation personnel from operators and civil aviation organizations, as well as to require explanations and materials necessary to perform their functions, with the establishment of deadlines for their provision, to conduct a survey of aviation personnel in order to identify potential shortcomings in the field of flight safety and aviation security.

3) issue inspection orders on flight safety issues to officials of operators and civil aviation organizations with the establishment of deadlines for their implementation.

4) to be on board a civil aircraft in flight with the right to stay in the cockpit or cabin of the aircraft, in agreement with the operator.

4.1 Planning of inspections considering the assessment of the degree of risks of civil aviation organizations and operators

19. Planning of annual random inspections, taking into account the assessment of the level of risks, is carried out by the structural unit of the Aviation Administration in relation to:

- frequency of inspections (selection of the operator and the civil aviation organization in a particular year of supervision).
- the scope of the check (with the selection of the area of checks, the choice of questions of the checklists).

When planning inspections, the levels of safety and quality risks arising from the provision of aviation services are taken into account, including an assessment of the financial and economic situation of operators and civil aviation organizations, as well as the results of previous inspections.

The plan of annual random inspections is drawn up in accordance with this Program and the instructional materials of the relevant structural units of the Aviation Administration, taking into account the principles of equality, impartiality and necessity.

Random inspections are carried out with prior information and without informing operators and civil aviation organizations.

Plans for conducting random inspections are approved in the form of annexes to this Program, with the exception of random inspections performed without informing operators and civil aviation organizations.

Plans for conducting random inspections with prior information are posted on the official Internet resource of the Aviation Administration in order to provide operators and civil aviation organizations with the opportunity to prepare for upcoming inspections to ensure the continuity of their work. In this case, operators and civil aviation organizations are notified in advance of the dates of the upcoming verification.

Plans for conducting random inspections without informing are approved by order of the Director General of the Aviation Administration and are not posted on the official Internet resource of the Aviation Administration and are also not subject to disclosure to third parties, including the audited persons. In this case, the inspection of operators and civil aviation organizations is carried out without prior notice.

Risks and hazards are managed by civil aviation operators and organizations within their management systems (QMS and SMS).

5. Oversight of the activities of a new civil aircraft operator or civil aviation organization

20. During the first year of operation of a new operator and/or civil aviation organization, aviation inspectors pay special attention to any non-standard procedures, the presence of inadequate facilities or equipment, or evidence of ineffective work control by the management of the operator and/or organization.

Any signs that may indicate a significant deterioration in the financial and economic situation of the operator and/or civil aviation organization, as well as legal aspects, are carefully studied. These signs include:

- 1) a significant number of layoffs or high turnover of staff.
- 2) delays in payment of wages.
- 3) lowering the level of safe operation standards.
- 4) relaxing the requirements for staff training.
- 5) closing of the loan by suppliers.
- 6) poor-quality aircraft maintenance.
- 7) shortage of materials and spare parts.
- 8) limiting or reducing the frequency of commercial flights.
- 9) sale or transfer of aircraft or other essential equipment to creditors.

21. When identifying an unsatisfactory financial and economic situation, aviation inspectors increase the intensity of supervision, paying special attention to compliance with flight safety standards. Aviation inspectors should also bring such information to the attention of the management of the Aviation Administration in order to take the necessary actions, for example, to conduct a financial and economic analysis.

22. During the supervision process, aviation inspectors must ensure that aircraft lease agreements and contracts concluded by the operator for personnel training and aircraft maintenance bring satisfactory results in terms of maintaining flight safety standards.

23. The training program of the operator and/or the civil aviation organization is carefully reviewed within the framework of supervision for compliance with the training standards that were demonstrated at the initial approval of the program. If there is information that the training provided does not bring the desired results, or there is evidence of a large number of unsatisfactory grades in inspections or exams, aviation inspectors require the operator and/or the civil aviation organization to review the personnel training program in such a way that it allows students to achieve the required level of qualification.

24. During the supervision process, aviation inspectors must ensure:

1) that the operator and/or civil aviation organization performs operational processes in accordance with good operating practices, operational specifications, and relevant operational standards and regulations.

2) that the operator and/or the civil aviation organization ensures that appropriate amendments are made to the flight operations manual and the operator's manual on maintenance regulation, etc...

3) that the operator and/or the civil aviation organization ensures that the Aviation Administration is constantly informed of the adequacy of the operator's current operational practices and compliance with the established requirements.

4) the ability of the operator and/or the civil aviation organization to continue production activities in accordance with existing operational specifications. In case of non-compliance with these specifications, introduce additional operational restrictions or suspend the validity of the certificate (certificate).

25. At all stages of supervision, the observed level of abilities and competence of the personnel of the operator and/or civil aviation organization should be equal to or exceed the level that was required at the time of certification of the operator and/or civil aviation organization.

26. Aviation inspectors of the Aviation Administration carrying out the supervision program and related inspections must perform their work in good faith and require the operator and/or the civil aviation organization to demonstrate convincingly that their production activities are carried out in accordance with operational specifications, manuals and relevant regulatory documents of civil aviation.

27. The safety control program should provide a comprehensive and convincing assessment of the operator's competence. In addition, audit reports should assess the effectiveness of the Aviation Administration's safety control system and procedures to determine the competence of the operator, compliance with established requirements and his professional qualifications in general.

28. It is not allowed to include inspections in the Program without a legitimate reason.

6. Safety oversight in case of changes in the activities of an operator of civil aircraft or a civil aviation organization

29. In case of acquisition by the operator and/or civil aviation organization of other types of aircraft, equipment, systems that were not previously operated by them or admission to new types of work, the Aviation Administration, within the prescribed period, from the moment of receipt of the application and the necessary documentation, conducts an unscheduled inspection or certification examination of the operator and/or civil aviation organization in accordance with the part concerning the amendments and additions to be made, in accordance with the procedure established by the legislation of the Republic of Kazakhstan.

30. Certification inspection or unscheduled inspection in order to add a new type of aircraft to the operator's certificate or certificate for the performance of aviation works, equipment, systems or access to types of work is carried out by aviation inspectors for compliance with the requirements of the legislation of the Republic of Kazakhstan and is carried out using instructional material.

7. Procedure for introducing the changes to the Program

31. Changes to the Program are made by the Safety Management, Quality, Strategy and Compliance Department at the initiative of responsible structural units of the Aviation Administration on the basis of a reasoned justification addressed to the Director General no later than the 10th day of the next month.

Information about the changes made is entered in the registration sheet for changes and additions.

8. Monitoring of Program execution

32. Safety Management, Quality, Strategy and Compliance Department with Aviation Administration Standards, together with structural divisions, monitor the timely and high-quality execution of the Program, the results of which are taken into account in the analysis of flight safety and the quality of aviation services provided by operators and civil aviation organizations.

Appendix 1

**A PLAN
for conducting certification surveys and random inspections
of civil aircraft operators**

No	Operator	Location	Month in which the inspection is planned											
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Эксплуатанты выполняющие коммерческие авиаперевозки														
1.	JSC «Air Astana»	Almaty												SI
2.	JSC «FlyArystan»	Almaty		CS					SI					
3.	JSC AK «SCAT»	Shymkent		SI										CS
4.	JSC «KAZ AIR JET»	Almaty Ust- Kamenogorsk			SI Ust-Kam								SI	
5.	LLP «AK «Comlux-KZ»	Almaty											SI	
6.	JSC «QAZAQ AIR»	Astana									SI			
7.	LLP «Fly Jet.kz»	Almaty									SI			
8.	JSC «Prime Aviation»	Almaty					SI							
9.	JSC «AC Zhezkazgan-Air»	Zhezkazgan									SI			
10.	JSC «AC «Zhetysu»	Taldykorgan				SI								CS
11.	JSC «AC «Uzhnoe Nebo»	Shymkent			SI								CS	
12.	JSC AC «Euro-Asia Air»	Atyrau									SI			
13.	JSC «East Wing»	Almaty			CS									SI
14.	LLP «Cerium Air»	Almaty									CS			SI
15.	LLP «DALA AIR»	Almaty			CS									SI
16.	LLP «Alpha Sky»	Shymkent		SI										SI
17.	RSE «Berkut»	Astana				SI					SI			
18.	LLP «VEGA JET» GA	Almaty									SI			
19.	LLP «Altair Airlines»	Karaganda					SI							

No	Operator	Location	Month in which the inspection is planned											
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
20.	JSC «Burundaiavia»	Almaty	CS							SI				
21.	LLP «Airlines «Jupiter Jet»	Almaty								SI				
22.	LLP «Alaman Air»	Almaty	CS						SI					
Operators performing aviation works														
1.	JSC «Zhezkazgan air»	Zhezkazgan								SI				
2.	LLP «Delta-C»	Almaty						SI		SIOP			SI	
3.	LLP «AC «Tian Shan»	Almaty						SI		SIOP			SI	
4.	LLP «KazAviation»	Almaty			SI					SIOP		SI		
5.	LLP «ELISA»	Almaty			SI				SIOP			SI		
6.	LLP «AGRO-SLA»	Almaty			SI				SIOP		SI			
7.	LLP «PoliaRis»	Almaty				SI				SIOP			SI	
8.	LLP «AVIA SILA»	Almaty					SI			SIOP			SI	
9.	LLP «Delta Air»	Almaty		SI					SIOP		SI			
10.	LLP «SlavKo»	Almaty	SI								SI			
11.	JSC «AC «Zhetysu»	Taldykorgan					SI			SIOP				
12.	JSC «Prime Aviation»	Atyrau						SI						
13.	LLP «DALA AIR»	Almaty					SI	SIOP					SI, SIOP	
14.	LLP «Delta-UG»	Shymkent			SI				SIOP			SI		
15.	LLP «Avia-Agro»	Shymkent			SI				SIOP		SI			
16.	LLP «Inter-SLA»	Pavlodar					SI			SIOP		SI		
17.	LLP «VostokAvia»	Ust-Kam.			SI					SIOP			SI	
18.	LLP «Navigator»	Astana			SI				SIOP		SI			
19.	LLP «Orlan-2000»	Astana					SI		SIOP				SI	
20.	CSE on RoEM «AP VKO»	Ust-Kam.	SI							SIOP / SI				
21.	LLP «Q-Avia»	Almaty						SI					SI	
22.	JSC «Euro-Asia Air»	Atyrau		SI						SI				
23.	JSC «Kazaviaspas»	Astana Almaty					SIOP	SI Almaty	SI Astana	SIOP		SI		
24.	LLP «Souts Oil»	Shymkent						SI					SI	
25.	JSC «KAZ AIR JET»	Almaty										SI		
26.	JSC «Avia Zhainar»	Kostanay					SI			SIOP		SI		

No	Operator	Location	Month in which the inspection is planned												
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
27.	LLP «North Caspian Aviation»	Karaganda			SI							SI			
28.	LLP «ATC Balapan»	Karaganda		SI								SI			
29.	LLP «Saiga Air»	Atbasar						SI		SIOP			SI		
30.	JSC «AC AERO»	Aktobe			SI					SIOP				SI	
31.	LLP «Taraz Zhana Alem»	Taraz			SI					SIOP		SI			
32.	LLP «Berkut Avia»	Kostanay					SI			SIOP		SI			
33.	LLP «DAP AEROSERVICE GROUP»	Taraz		SI						SIOP			SI		
34.	LLP «Asia Continental Airlines»	Almaty					SI			SIOP				SI	
35.	JSC «East Wing»	Almaty													SI
36.	JSC «SAMGAU AGRO»	Shymkent						SI							

Appendix 2

A PLAN
certification surveys and random inspections of aircraft maintenance and repair organizations
aircraft maintenance and repair organizations

No	Name of operator	Location	Month in which the inspection is planned											
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Civil Aircraft Operators, Maintenance and Repair Organizations														
1.	JSC «East Wing»	Almaty Astana					SI							
2.	JSC «QAZAQ AIR»	Astana				SI								
3.	JSC «Air Astana»	Astana, Shymkent Almaty Atyrau Aktau				SI Astana	SI Shymkent	SI Atyrau Aktau	SI Almaty					
4.	JSC «Fly Jet.kz»	Almaty Astana										SI Almaty Astana		
5.	JSC «KAZ AIR JET»	Almaty Burundai Ust-Kam			SI Ust-Kam				SI Almaty Boraldai					
6.	JSC «Prime Aviation»	Almaty Astana Atyrau							CS					
7.	JSC «SCAT»	Shymkent, Almaty Aktau Astana Shar El Sheikh				SI Almaty							CS	
8.	JSC «AC «Euro-Asia Air»	Atyrau Almaty	SI Almaty											SC
9.	JSC «AC «Burundaiavia»	Almaty Mogadishu										SI Almaty Mogadishu		
10.	JSC «AC Zhezkazgan Air»	Zhezkazgan									SI			
11.	JSC «AC «Zhetysu»	Taldykorgan										CS		

No	Name of operator	Location	Month in which the inspection is planned												
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
12.	JSC «ARP № 405»	Almaty Boraldai Aktobe												SI	
13.	JSC «ARP № 406»	Aktobe						SI							
14.	JSC «Kazaviaspas»	Almaty (Boraldai) Taldykorgan Astana Aktau Aktobe Atyrau Kyzylorda Pavlodar Ust-Kam			SI Almaty (Boraldai) Taldykor gan						SI Aktau Aktobe Atyrau	SI Astana Kyzylorda Pavlodar Ust-Kam			
15.	ATC ALE «KAMA»	Almaty Astana Kostanay											SI Almaty Astana Kostanay		
16.	CSE on RoEM «AP VKO»	Ust-Kam		SI											
17.	RSE «Berkut»	Astana	SI												
18.	LLP «Eurocopter Kazakhstan Engineering»	Astana						CS							
19.	LLP «AC «Tian Shan»	Almaty							SI						
20.	LLP «AeroExpert»	Almaty Shymkent Karaganda Bishkek												SI	
21.	LLP «DALA AIR»	Almaty Astana			CS										
22.	LLP «AK «Comlux- KZ»	Almaty Acrana		CS											
23.	LLP «Kazakhstan aviation industry»	Astana	CS												
24.	LLP «Heli Training Center»	Karaganda				CS									
25.	LLP «Pure Technics»	Astana								CS					
26.	LLP AVIATEHBAZA	Aktobe												SI	

No	Name of operator	Location	Month in which the inspection is planned												
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
27.	LLP "Kaz Air Maintenance & Support"	Karaganda					SI					SI			
Foreign MRO organizations															
1.	AEROCARE AVIATION SERVICES*				SI (without leaving)										
2.	BCT AVIATION MAINTENANCE LIMITED*				SI (without leaving)										
3.	Leonardo Belgium	Belgium									SI				
4.	SABENA AEROSPACE ENGINEERING	Belgium									SI				
5.	Augsburg Air Services GmbH	Germany									SI				
6.	Porta Air Service GmbH & Co. Kommanditgesellschaft	Germany									SI				
7.	ACC Columbia	Germany									SI				
8.	Rheinland Air Service GmbH	Germany									SI				
9.	AirAlliance GmbH	Germany									SI				
10.	KLM ENGINEERING & MAINTENANCE	Holland									SI				
11.	SAMCO	Holland									SI				
12.	AMAC AEROSPACE	Switzerland									SI				
13.	Zimex Aviation	Switzerland									SI				
14.	BABCOCK MISSION CRITICAL SERVICES FLEET MANAGEMENT,S.A	Spain										SI			
15.	Heliswiss Iberia S.A.	Spain										SI			
16.	AEGEAN AIRLINES S.A.	Greece										SI			

No	Name of operator	Location	Month in which the inspection is planned													
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		
17.	Taikoo (Xiamen) Aircraft Engineering Co., Ltd.	China							SI							
18.	JET FLIGHT SERVICE	Latvia										SI				
19.	JSC "TERMIKAS"	Lithuania										SI				
20.	UAB "J&C Aero"	Lithuania										SI				
21.	Heli-One (Norway) AS	Norway							SI							
22.	ALTITUDE ENGINEERING LIMITED	Irish							SI							
23.	KUWAIT AIRWAYS COMPANY	Kuwait				SI										
24.	FALCON AVIATION SERVICES	UAE				SI										
25.	EXECUJET MRO SERVICES MIDDLE EAST FZCO	UAE				SI										
26.	ABU DHABI AVIATION	UAE				SI										

Appendix 3

A PLAN
for conducting certification surveys and random inspections
of air navigation service providers, as well as forces and means involved in search and rescue support of flights.

I/O	Name of division	Location	Month in which the inspection is planned												
			January	February	March	April	May	June	July	August	September	October	November	December	
1.	Branch of the "SE RC ATS" RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15), (17)	Almaty									SI				
2.	Branch of the "SE RC ATS" RSE "Kazaeronavigation" (RP "Taldykorgan") (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Taldykorgan									SI				
3.	Branch of the "SE RC ATS" RSE "Kazaeronavigation" (RP "Boraldai") (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Boraldai									SI				
4.	Branch of the "SE RC ATS" RSE "Kazaeronavigation" (RP "Usharal") (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Usharal									SI				
5.	Kyzylorda branch of RSE Kazaeronavigation (1), (2), (4), (7), (8), (9), (11), (13), (14), (15)	Kyzylorda		SI											
6.	Petropavlovsk branch of RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Petropavlovsk		SI											
7.	CA RSE "Kazaeronavigation", in terms of providing aeronautical information and medical support (1), (4), (12), (14), (15), (17)	Astana				SI									
8.	Pavlodar branch of RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15), (16)	Pavlodar			SI								SI (16)		
9.	Zhambyl branch of RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15), (16)	Taraz	SI					SI (16)							
10.	Caspian Radio Services LLP (1), (3), (4), (7), (8), (9), (10), (11), (13), (14), (15)	Atyrau						SI							
11.	Department of SMS and QMS of RSE "Kazaeronavigation" (4), (14)	Astana						SI							

I/O	Name of division	Location	Month in which the inspection is planned												
			January	February	March	April	May	June	July	August	September	October	November	December	
12.	Balapan Airfield, Aviation Training Center LLP (1), (2), (6), (7), (12), (13)	Karaganda							SI						
13.	Ural branch of RSE Kazaeronavigation (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Uralsk							SI						
14.	Shymkent branch of RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15), (17)	Shymkent				SI									
15.	Shymkent branch of RSE Kazaeronavigation (RP Turkestan) (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Turkistan				SI									
16.	Kostanay branch of RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Kostanay									SI				
17.	Karaganda branch of RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Karaganda								SI					
18.	RP "Zhezkazgan" of the Karaganda branch of RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Zhezkazgan								SI					
19.	RP "Balkhash" of the Karaganda branch of RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Balkhash								SI					
20.	Ust-Kamenogorsk branch of RSE "Kazaeronavigation" (16), (17)	Ust-Kam			SI (16)					SI					
21.	CA RSE "Kazaeronavigation", in terms of providing aeronautical information (1), (4), (12), (14), (15)	Astana										SI			
22.	Branch of "WK RC ATS" RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15), (17)	Aktobe										SI			
23.	Branch of "CK RC ATS" RSE "Kazaeronavigation" (1), (2), (3), (4), (5),(6), (7), (8), (9), (10), (11), (13), (14), (15)	Astana											SI		
24.	RP "Urjar" Ust-Kamenogorsk branch of RSE "Kazaeronavigation" (16)	Urjar						SI							
25.	Atyrau branch of RSE "Kazaeronavigation" (16)	Atyrau									SI				

I/O	Name of division	Location	Month in which the inspection is planned												
			January	February	March	April	May	June	July	August	September	October	November	December	
26.	Search and Rescue Coordination Center (SRCC) Kazaeronavigation RSE (1), (4), (14), (16)	Astana													SI
Inspections of forces and means involved in search and rescue support of flights on the territory of the Republic of Kazakhstan															
27.	Operational point "Aviation unit of East Kazakhstan region" (on attraction by flight operation department).	by location							SI						
28.	Operational point of Kazaviaspas JSC (upon attraction by the Flight Operations Department).	by location				SI			SI						
29.	Operational point of DALA AIR LLP (on attraction by the Flight Operations Department).	by location						SI							SI
30.	Verification of readiness and state aviation in search and rescue support of flights on the territory of the RK (together with the Department of Flight Safety of the Ministry of Defense of the RK).	by location	By agreement and involvement of the Ministry of Defense of the Republic of Kazakhstan and according to the supervision plan approved by the Ministry of Defense of the Republic of Kazakhstan.												
31.	Проверка сил и средств органов гражданской защиты в поисково-спасательном обеспечении полетов на территории РК.	by location	By agreement and involvement of the Ministry of Emergency Situations of the Republic of Kazakhstan.												

Inspection Directions:

- (1) Verification of staffing, qualification and organization of professional training of personnel.
- (2) Verification of flight safety-related notifications and warnings functioning in the ATC system, analysis of function triggering.
- (3) Verification of the operability and technical condition, maintenance of RTS facilities documentation.
- (4) Verification of the operation of the SMS.
- (5) Checking the qualifications of examiners and organizing examinations and testing.
- (6) Verification of the work of the ATC shift (including during peak periods of air traffic intensity).
- (7) Verification of compliance with the equipment of control centers.
- (8) Verification of the organization of the work of objective control equipment and the work of the SOC dispatcher.
- (9) Verification of the completeness and relevance of the documentation of the ATC, ERTOS and METEO services.
- (10) Verification of flight and ground inspections of RTS equipment
- (11) Verification of the maintenance of RTS and METEO equipment and the provision of backup power supply for RTS and METEO equipment.
- (12) Verification of the provision of aeronautical information to the IAB service.
- (13) Verification of meteorological support of the IAB Service.
- (14) Other inspections related to the elimination of identified observations.
- (15) Verification of the implementation of the quality management system (METEO, CAI).
- (16) Conducting coordination (field) search and rescue exercises.
- (17) Medical support

Appendix 4

A PLAN
certification surveys and Random inspection
of airports and operators of airfields (helicopter aerodrome) of the Republic of Kazakhstan

No	Name	Location	Month in which the inspection is planned											
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
AERODROMES (AIRPORTS)														
1	Urjar Aerodrome	Urjar												CS
2	Zaisan Aerodrome	Zaisan					CS							
3	Ust-Kamenogorsk Airport JSC	Ust-Kamenogorsk			SI A/E/P/D/ O/T/C									
4	Balkhash Airport - branch of Zhezkazgan-Air JSC	Balkhash									CS			
5	Usharal Aerodrome	Usharal			CS									
6	Kyzyl-Zhar International Airport LLP	Petropavlovsk								SI A/E/P/O/ T/C/W				
7	Hiuaz Dospanova International Airport JSC	Atyrau		SI A/E/P/O/T/ C										
8	Aliya Moldagulova International Airport JSC	Aktobe		SI A/E/P/D/O/ T/C										
9	Korkyt Ata Airport JSC	Kyzylorda									CS			

10	Zhezkazgan Air JSC	Zhezkazgan										SI A/E/P/D/O/ T/C/W		
11	JSC Zhetyсу Airline "	Taldykorgan				CS								
12	Kostanay International Airport JSC	Kostanay										CS		
13	Semey International Airport LLP	Semey								SI A/E/P/D/ O/T/C				
14	Shymkent Airport JSC	Shymkent				CS								
15	Oral International Airport LLP	Oral	SI A/E/P/D/O/ T/C											
16	JSC "Nursultan Nazarbayev International Airport"	Astana	SI E/O										CS	
17	JSC "Almaty International Airport"	Almaty					SI A/E/P/D/O/ T/C							
18	Pavlodar Airport JSC	Pavlodar						SI A/E/P/D/O/ T/C						RI A
19	JSC "Aulie-Ata International Airport"	Taraz							SI A/E/P/D/ O/T/C					
20	Sary-Arka Airport JSC	Karaganda								SI A/E/P/D/ O/T/C/W				
21	LLP «Turkistan International Airport»	Turkistan										SI A/E/P/D/O/ T/C/W		
22	Tengiz aerodrome	Tengiz	CS											
23	Aktau International Airport JSC	Aktau						CS						
24	Branch of JSC "Nursultan Nazarbayev International Airport" - "Kokshetau Airport"	Kokshetau						CS						

ВЕРТОДРОМЫ														
25	Caspian Radio Services LLP (Caspian Radio services) Karlygash	Atyrau							CS					
26	Caspian Radio Services LLP (Caspian Radio services) "D Island"	Atyrau								CS				

Note:
A - aerodrome flight support
E - electrical and lighting support of flights
P - emergency and rescue support of flights;
D - provision of civil aircraft, airport facilities and services with fuel and lubricants and special liquids
O - ornithological flight support;
T - provision of special vehicles and equipment to civil aircraft operators and other consumers;
H - ground handling
M - meteorological support of flights;
R - radio-technical support of flights and aviation electronic communications
I - aircraft de-icing treatment
C - flight safety management system (SMS)
W - runway safety

Appendix 5

A PLAN
for conducting certification surveys, random inspections
of aviation training centers and testing organizations, as well as evaluation of training devices

No	Name	Location	Month in which the inspection is planned												
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
1.	JSC "Nursultan Nazarbayev International Airport"	Astana											CS		
2.	Aviation Training Center LLP	Astana										CS			
3.	Republican Center for Training and Qualification of Security and Inspection Services LLP	Astana			CS										
4.	JSC "QAZAQ AIR"	Astana				CS									
5.	Eurocopter Kazakhstan Engineering LLP	Astana	ET										CS		
6.	RSE for the REM "Kazaeronavigation"	Almaty											CS; TO		
7.	ALE "Kazakhstan Small Aviation Association"	Almaty				CS								SI	
8.	JSC "Almaty International Airport"	Almaty												CS	
9.	JSC "Air Astana"	Almaty					SI; TO								
10.	JSC "Academy of Civil Aviation"	Almaty		ET	SI; TO						ET				CS
11.	Swan Aviation LLP	Almaty	CS					SI; TO							
12.	Kazaviaspas JSC	Almaty									CS				
13.	LLP "BEI.Electro»	Almaty	CS SE						CS						
14.	LLP «Aviator.KZ»	Almaty						CS							

No	Name	Location	Month in which the inspection is planned											
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
15.	Aktau International Airport JSC	Aktau									CS			
16.	Aviation Training Center LLP	Karaganda		SI; ET								CS		
17.	SCAT Airlines JSC	Shymkent						SI; TO					ET	
18.	LLP «Caspian Radio Service»	Atyrau										CS		
19.	LLP «CASL»	Atyrau												CS
20.	LLP «ASTC Global»	Atyrau								CS				
21.	Standard Transit LLP	Atyrau				SE					CS SI			
22.	LLP «AT&T»	Atyrau										TO		
23.	AOLEAIE «Civil aviation association»	Astana							SI					
24.	Avia-Zhainar JSC	Kostanay				ET								

Appendix 6

THE PLAN
of certification examinations and random inspections of aviation medical centers, aviation medical experts

No	Name	Location	Month in which the inspection is planned											
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Aviation Medical Center														
1.	LLP «Aero Park»	Astana												SI
2.	RSE "Kazaeronavigatsia"	Almaty					SI							
Aviation medical experts (hereinafter - AME)														
3.	AME № 10 (M.Ospanova)	Almaty	SI											
4.	AME № 13 (S. Chigirbayeva)	Almaty												SI
5.	AME № 14 (Zh. Kapbasova)	Astana					SI							
6.	AME № 15 (K. Bekmukhambetova)	Astana					SI							
7.	AME № 16 (Y. Valianskaya)	Astana	CS											
8.	AME № 18 (O. Kalgimbayeva)	Almaty			SI									
9.	AME № 19 (R. Nurgalieva)	Almaty				SI								
10.	Appointment of AME doctor Kaushenova B.Sh.	Almaty									CS			